

Industry Leadership



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1. **Excellence:** How has the candidate set an example of excellence in the work they have completed in either regional or national events? This must be demonstrated in some activity that has helped this person exceed beyond normal standards within the industry, and in many ways helped others achieve excellence.

Pat Ring has served faithfully for 39 years at the USPS where he was influential at Postal Headquarters where he served with Bob Belmont also from the USPS in developing the NACUMS College and University Mail Services Guide under the direction of John Wargo. Pat was also instrumental with the USPS in assisting with the development of NACUMS own National Postal Forum college and university Track. Pat has served on the NACUMS Board of Directors where he has chaired the NACUMS Benchmarking efforts. He has also served with distinction on the ACUMS Board. Pat has been a national recognized speaker at the NPF NACUMS and the Boston PCC. Pat is now in his fourth year serving on the NACUMS board and served on the ACUMS board for five years. Pat has been on the PCC board for the last 30 years and serves on the executive board since 1992.

1. **Integrity:** The candidate must be beyond reproach in their professional lives, be of high moral standards, and place those standards above personal gain. How would you explain your candidate's integrity? Please provide examples

Pat is a man of great integrity and his life and example is above reproach. He has been active in the Boy Scouts of America, and goes the extra mile. He is dedicated to serve many people who have traveled across the country to attend ACUMS Conference. He is the model of a decent human being, great citizen and friend of all of higher education.

Pat Ring has been at Boston University for five years. His operation encompasses three campuses. When he started at Boston University they had 40% in cutbacks in staff. He implemented cost savings in his operation and saved the university hundreds of thousands of dollars in the last five years by removing redundant services and implementing better mailing practices. He invested in better technology, implemented best practices and lean management and increased productivity without adding additional staff. He exceeded customer expectations and rebuilt the trust of the campus community by providing superior customer service.

**Pat is a good family man and a great gardener. He gives away produce to help people in need. He has served the Boy Scouts of America and help mentor children from difficult home lives.**