



Richard Silver is the whole package when it comes to customer service. And having spent over 20 years in mail and print services, he is no stranger to the in-plant environment. He has always put his customers first and will go to the front line to make sure that they get the best service.

Richard is the director of Mail Services at George Fox University in Newberg, Oregon. He started in Print Services where he got his first taste of higher education. Coming from the commercial arena, there was a lot that Silver had to learn regarding the logistics and protocols for how the operation worked. It was something new and it was a challenge Richard was willing to take on.

Upon arriving at George Fox University, Richard was quickly immersed into the national associations pertaining to the in-plant industry. The university immediately signed him up and sent him to the IPMA conference in Charleston, SC. And from that moment, Silver would have his eyes opened to a whole new world.

Having national recognition, George Fox University has participated in national conferences at IPMA, NACUMS, ACUP and locally at WAUCM and the PCC. Richard has continued that tradition and has served on multiple board of directors, such as: IPMA, NACUMS, and WAUCM.

Serving in these multiple roles, Richard understands what it means to be fiscally responsible and to be good stewards of the organization's money. He does not work under that concept that "if there's money at the end of the fiscal year let's spend it". But instead, he watches every penny that goes in and out. Through his work and collaborative outreach, Silver is confident that he can fulfill the role of the Treasurer while accomplishing NACUMS's mission.

When Richard is not solving the world's problems at the university, he is enjoying some of his many hobbies, such as: cooking, graphic designing, CAD designing, and photography. He is currently writing a book on his 18 years of being a paranormal investigator and the book is titled, "Paranormal: The Unknown".