



**Louis Henderson**, Principle Postal Clerk Supervisor: Postal, Warehouse, and Passport Services - Montclair State University

I have worked at Montclair State University for six years, currently serving as one of the supervisors of Montclair State University's Postal, Warehouse, and Passport services. I am presently a Junior at Montclair State University, majoring in Sociology in anticipation of graduating in 2023. I am an active member of NACUMS and have worked in the corporate mail industry for over 20 years for stock shareholder companies and various law and marketing firms; and recently broke into the university mail industry and worked for Drew University and now Montclair State University.

Over the years, I have become a certified passport agent and earned my MDP certification with additional certifications in college, university, nonprofit mail management, and postal mail management. A source of pride has been receiving awards from Montclair State University, such as The Red Hawk award for excellent teamwork among my colleagues and the Star award for extraordinary customer service. I am very eager to learn and continue to develop professionally in this wonderful industry that has afforded me many opportunities for myself and my family.

I reside in North Plainfield, NJ, with my wife, son, daughter, and dog. I love to spend time with my family, which includes coaching and training my son for his high school football season, engaging in intellectual conversations with my daughter about society, playing fetch with my dog, and traveling the country with my wife. Furthermore, my pursuit of interests is photography, fitness, reading motivational books, and listening to motivational speakers, which inspired me to produce music and host a podcast.

I look for inspiration in the thoughts and words of others; one of my favorite quotes about risk-taking is: "He who is not brave enough to take risks will complete nothing in life." --Muhammad Ali. I believe that taking a risk to accomplish a goal demands courage to face the fear of doubt. No matter the result, either way, we grow through the process and become more confident. Building those skills helps take more risks and improves the chances of accomplishing future goals with effort.



